



Indianapolis Public Transportation Corporation  
dba IndyGo  
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[www.IndyGo.net](http://www.IndyGo.net)

## Mobility Advisory Committee Update – March 2021

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**To:** Chair and Board of Directors  
**Through:** President/CEO Inez P. Evans  
**From:** Mobility Advisory Committee Chair Mandla Moyo  
**Date:** April 22, 2021

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### Mobility Advisory Committee Update – March 2021

**ISSUE:** An update from the Mobility Advisory Committee (MAC) will be presented at the board meeting.

**RECOMMENDATION:** Receive the report

**Mobility Advisory Committee (MAC)**  
**Meeting Minutes**  
**March 17,2021**  
**This Was a Public Meeting Due to Covid-19**

**Attendees**

**Greg Meyer- MAC**  
**Mandla Moyo- MAC**  
**Erin Hardwick- MAC**  
**Eric Schlegel- MAC**  
**Cori Wills- MAC**  
**Bernie Wilmer- MAC**  
**Linda Gosnell- MAC**  
**Eddie Richenbach- MAC**  
**Leslie Dailey- MAC**  
**Mark Early- MAC**

**Mike Roth- Indygo**  
**Teresa Franklin- Indygo**  
**Inez Evans- Indygo**  
**Aaron Vogel- Indygo**  
**Ryan Wilhite- Indygo**  
**Myisha Foster- Indygo**  
**Charlie Carlino- Indygo**  
**Roscoe Brown- Visitor**  
**DZI- Visitor**  
**Ryan Malone- Visitor**

**Welcome and Introduction:**

- **Senior Director of Mobility Solutions, Mike Roth** Took the attendance of the MAC members

**Approval of the January 21, 2021 Meeting agenda.**

- **Meeting Agenda** – presented to MAC for approval, Approved.
- **Minutes from January 21, 2021** meeting presented to MAC for approval, Approved.

**Discussion Items:**

**Mandla Moyo/ MAC Chair**

- **Mandla, Eric, and Eddie** have a working group with the Indygo board- please bring up any questions you would like for the MAC board and Indygo board to discuss.
- **Delegates** are still needed for the MAC/Indygo Committee meetings. Linda and Cori will be participating next month and will be given the material to give a report if comfortable doing so.
- **If you haven't signed up to volunteer** please reach out to Mandla and he will enroll you.
- **Any MAC members** are welcome to attend all meetings.

**Inez Evans/ Indygo President and CEO**

- **SP141-** Seeks to change language to exclude State and Federal funds towards our 10% resulting in penalties for failure to raise the funds through other means declared by their definition.
- **\$65-\$66 Million** per year are State and Federal funds
- **\$8 Million** of this fund is specifically outlined expenses for Indygo.
- **As per State Board of Accounts** State and Federal grants are not defined as taxes; they are defined as inter-governmental receipts.
- **Per Legislative Service Agency-** observed Indygo's financial status; they deemed Indygo to be in compliance.
- **Bill** has been altered to exclude State and Federal grants from being counted.
- **Requirement for Indygo** to raise \$3 Million or \$2.7-2.8 Million through other means

- We have currently raised \$1 Million in Advertising revenue.
- Federal Government has stated as rendered Indygo would be prohibited from moving forward with the Purple and Blue line; due to being a financial risk.
- \$200 Million could be lost for purchase of New buses and construction development of the Purple and Blue line project.
- Co-sponsor alleged building a BRT corridor would give the same infrastructure improvement and get the same results- this is not true
- Senator failed to mention to the FTA if project is under a fixed direct or corridor BRT project
- FTA was clear Indygo was under a Fixed direct
- Senator gave information of a corridor BRT project
- Corridor BRT projects don't have the same requirements or dedicated lanes
- Fixed guideway projects which are the two grants Indygo has been awarded required 50% or more lanes to be dedicated for the use of public transportation.
- We are subject to lose funding
- BRT project through a corridor- we can submit for total funding but that doesn't mean we will qualify- No transit benefit not based on the community benefit- we will not be able to provide 17 miles of pavement, 55 linear miles of sidewalk improvements, and drainage, as curbside service we don't touch as much.
- FTA could reject project because it will be deemed as a betterment not a total transit project.
- Right of ways for example on Washington Street are close in proximity to homes and businesses- 6-8ft. If available to do a corridor BRT project with level boarding this could be a hassle due to not having enough distance between platforms and building structures.
- Challenges will exist attempting to provide level boarding curb to curb
- In conclusion Indygo may only upgrade current bus stops

#### Mike Roth/ Senior Director of Mobility Solutions

- Covered recent scheduling issues with Transdev
- Transdev is experiencing a driver shortage due to pandemic, stimulus checks, and increase in payouts from the government.
- Any and all complaints must go through Indygo customer service 317-635-3344 so it can go through the proper investigation.
- Roscoe Brown has replaced Nila as General Manager at Transdev
- Roscoe Brown: Greetings
- Job Description requested for MAC members will be sent via e-mail
- New paratransit design was presented

#### Aaron Vogel/ Chief Operating Officer

- Exciting route changes/ slide show was presented
- Route 10-37 will be impacted
- Route 10 Eskenazi Hospital
- Route 37 VA Hospital/ St. Margret Dr.
- Construction is currently happening
- Both Route 10 & 37 will both serve the VA hospital and Eskenazi hospital
- Project expected to be complete next month.

#### Teresa Franklin/ Manager of Mobility Services

- TNC- Taxi Network Company
- We added Uzurv and zTrip as TNC
- Any paratransit rider can use TNC- no limit to how many times this service can be used
- Call and make reservation(s)
- Uzurv was added 2-18-2021 and currently recruiting new drivers/ currently limited on what they can handle at the moment.
- zTrip did 745 trips last month

- No prior approval needed for TNC- anymore can use these two TNC programs- No sticker
- zTrip riders will contact their dispatch @ 317-487-7786- state you are an Open Door rider/show OD card and pay fare of \$3.50
- Uzurv - Rider will contact Indygo Customer Service at 317-635-3344- excluding cash/ they will accept purple ticket or pre-pay balance that can be paid by contacting 317-635-3344
- zTrip 95% On time percentage last month- 30 late trips
- Dialysis program with AAA & zTrip/ white voucher program still being used
- Future is to switch Dialysis program and white voucher program to TNC due to no expiration- and no limit of only 10 trips a month.

**Ryan Wilhite/ Manager of Special Project & Regional Mobility Integration**

- Beyond ADA Task force- discussed
- Facilitated by McCormick Group
- Discussed improvement such as how-to designing service beyond ADA
- First meeting was 3-16
- Q: 5 year grandfathering
- A: Service would be designed so it wouldn't have to meet the same requirements as ADA/ more flexibility. As far as fare and grandfathering task force will determine what the public would like regarding improvements. These details will be worked through as the community meeting portion is finalized.

**Jordan Patterson/ Special Programs Manager**

- Public input opportunities
- Screen share was presented
- 3-16 through 4-8 Indygo will be hosting public input meetings to better understand community priorities- regarding how to operate paratransit service outside of what is mandated by ADA
- Input will provide new set of policies for our board to consider and adopt
- Indygo provides ADA service countywide outside of what is required by the ADA
- Our desire is to continue to provide service outside of the county requirements
- These meetings seek to take the necessary time to collaborate with the community and educate the public before implementing any service changes
- Beyond ADA paratransit next steps campaign, it will include 11 discussion-based meetings
- First meeting was 3-16 and will continue until 4-8
- Seven virtual options (meetings)- that attendees can attend from home
- 4 in person options (meetings)
- Anyone who uses the open-door service, individuals with disabilities are wanted for these meetings but anyone can attend.
- Ways we have made the public aware: IVR message to open-door riders, partners toolkit via e-mail to MAC members, signage on OD coaches and at the transit center, information was provided in our newsletter, social media, media, and legal notices.
- Registry: <https://www.indygo.net/beyondADA/>
- Any special accommodations please reach out to Jordan @ [Jpatterson@indygo.net](mailto:Jpatterson@indygo.net)